

Migration Checklist

for Store Owners



Your ultimate DIY migration checklist

Use this step-by-step checklist to keep track of your migration progress and maximize the chances of a successful migration.

Pre-Migration steps

Decide on the platform you want to host your business

Pause your new store from search engine indexing

Find the stores' access credentials

Audit your current store database

Consider the new store design

Migration itself

Connect your existing & new stores

Select the data entities to migrate

Customize the migration

Map the corresponding fields

Run a Demo migration

Check Demo migration results

Launch the Full migration

Post-Migration steps

- Perform a post-migration data audit
- Check your SEO configurations
- Prepare email notifications
- Transfer customers' passwords
- Expand the new store
- Test your new store



Table of contents

Table of contents

Introduction

Planning stage

Identify your migration goals

Define your migration plan

5 → 6 → 6 →

7

 \rightarrow

| Preparation stage | | 8 | \rightarrow |
|-------------------|--|----|---------------|
| | Add/change a Wix domain | 8 | \rightarrow |
| | Pause your current store from search engine indexing | 8 | \rightarrow |
| | Make sure you have the required access credentials | 9 | \rightarrow |
| | Review the store extensions | 9 | \rightarrow |
| | Audit your current store's database | 9 | \rightarrow |
| | Backup your current eCommerce store data | 10 | \rightarrow |
| | Set a time to initiate the transfer | 10 | \rightarrow |

| | Implement the new store design | 11 | \rightarrow |
|-----------------|---|----|---------------|
| | Choose the migration method | 11 | \rightarrow |
| Launching stage | | 14 | \rightarrow |
| | Connect your existing and new stores | 14 | \rightarrow |
| | Entities & extra options selection step | 16 | \rightarrow |
| | Map the corresponding fields | 19 | \rightarrow |
| | Run Demo migration | 20 | \rightarrow |
| | Launch Full migration | 23 | \rightarrow |
| | | | |



Table of contents

Table of contents

| Testing stage | | \rightarrow |
|--------------------------------|----|---------------|
| Perform a post-migration audit | 24 | \rightarrow |
| Mind your SEO | 24 | \rightarrow |
| Prepare email notifications | 26 | \rightarrow |
| Expand the new Wix store | 27 | \rightarrow |
| Consider the store design | 27 | \rightarrow |
| Test your new store | 27 | \rightarrow |
| Monitoring stage | | \rightarrow |
| New vs old web traffic | 28 | \rightarrow |
| New vs old web crawling | 28 | \rightarrow |
| New vs old web indexing | 29 | \rightarrow |
| New vs old web rankings | 29 | \rightarrow |
| | | |

Bottom line

30 →





Introduction

5

Introduction

This checklist has been prepared by Cart2Cart migration specialists for store owners, product managers, freelancers, and anyone who wants to move to the Wix platform but doesn't know where to start. It is designed to help you prepare, go through, and successfully complete re-platforming your business website without downtime for your current store or a negative SEO impact.





Planning stage

6

Planning stage



Identify your migration goals

Start by clearly defining the migration goals and success criteria for changing your shopping cart. The most frequent pain points that store owners experience include cost, slow page speed, SEO optimization errors, integration limitations, lack of features for further business growth, etc.

It is also critical to get input from key stakeholders such as SEO specialists, developers, and the marketing team to discover what exactly they lack in the current shopping cart solution and what features they'd like to have in Wix.



Define your migration plan

- Make sure you have the required access credentials to your current and new Wix stores.
- Determine the store configurations (plugins, languages, shipping options, etc.) you want to transfer from your current store to Wix.
- Determine the types of content that should be moved to Wix.
- Identify the components of internal store SEO optimization that you want to save on the new Wix store.
- Decide on the new domain name (in case you're going to change it).
- Engage a Technical Engineer and SEO expert to make sure that all technical and SEO requirements are met and implemented in the new Wix store.







Get your employees and clients ready

Explain to your colleagues the reasons for re-platforming to Wix and the benefits the company will derive from it. Remember, changes can be stressful for employees, so try to minimize their impact by providing them with a list of potential benefits for the company in general and the employees in particular.

Once the migration date is set, notify your customers and partners that you've rebranded. Let them know that you've done it for their convenience and ask them to inform you of any problems they encounter. That way, your clients and partners become your store testers.





Preparation stage

8

Preparation stage



Add/change a Wix domain

You can purchase your own <u>domain name</u> directly from Wix. When purchasing a domain from Wix, the domain is automatically connected to the Wix servers. Click <u>here</u> to learn more about purchasing a domain from Wix.

If you purchased a domain from another domain host, you can still connect it to your Wix site. You can also transfer your domain to Wix to manage everything domain-related within your Wix account. Click <u>here</u> to learn more.



Pause the new store from search engine indexing

Temporarily suspend your newly created Wix store from Google indexing. That way, once you transfer data to it, search engines will not consider your new store a duplicate of the previous one. Failure to do this can negatively affect your search rankings. Open the store for indexing after the *Post-migration audit* point of this checklist.



At this stage, we recommend using the Wix maintenance mode

feature. To enable it, navigate to your Wix dashboard, click on the Site Actions drop-down menu and select Edit Site. When done, go to the Settings tab and under the Maintenance Mode section, toggle the switch to On. Click Save.



9



Make sure you have the required access credentials

To connect your shopping carts, you'll be asked to provide the requested access credentials to your current and new Wix stores.



Cart2Cart guarantees your security and privacy during and after the migration process. It provides access to a dedicated Hetzner server and a restricted physical address to enhance migration success. It incorporates network security through access restrictions and firewalls to prevent potential breaches in security. Cart2Cart is also safeguarded by HTTPS protocol directives and 128-bit encryption. Access to your data is restricted, recorded, and logged for transparency.



Review the store extensions

Make a list of your current store's extensions. Rank them in the order of their importance and exclude those that you may no longer need. Do a quick Google search and prepare a list of extensions (*marketing, payments, PoS, shipping, accounting, etc.*) to expand the new Wix store. Decide whether you want to bring your existing PSP (payment service provider) and payment methods or if you would rather choose new ones.





Audit your current store's database

Conduct a store data analysis to create an accurate inventory of all the site data you have (such as product details, categories, customers, passwords, orders, reviews, etc.). Determine the types of content that should be kept, deleted, or rewritten. This audit will help you uncover content gaps and determine any new content that needs to be integrated into the new Wix store.





Backup your current eCommerce store data

Before you start the migration process, we strongly recommend backing up your current store data to safeguard against any unforeseen anomalies that may occur during store migration. Some common ones include incorrect info from your side, or you may simply want to revert to your previous shopping cart provider.



Cart2Cart does not interfere with your current store's performance and does not affect its data in any way. The service simply copies the data from your existing store and pastes it onto the new Wix platform.



Set a time to initiate the transfer

The best time to carry out site migration is when your store has the lowest traffic volume. You can dig into the channels that deliver the highest and lowest traffic volume and their respective timings by going to Google Analytics -> All Traffic -> Channels. You can also use the Secondary Dimension relating to Time.

It should look something like this:

Goal Set 2 Goal Set 3 Goal Set 4 Site Usage Goal Set I Ecommerce Summary









Preparation stage



Implement the new store design

You have two options to choose from. On the one hand, you can make a new Wix store design from scratch. Alternatively, the migration can be done to the default template provided by Wix, and then make design adjustments if need be.



Choose the migration method

At this stage, you must identify an appropriate migration method to transfer your store. There are various options to choose from *(manual, assisted, automated)*, each with its own set of unique benefits, requirements, and limitations. Here's a brief overview of each.



Manual migration entails copying each product and its respective details from the existing platform and pasting it onto the new Wix website. The process is technically complex and involves multiple intricate configurations on both the current and new Wix carts.

If a small business store with a handful of products listed on the website is to be transferred to Wix, the manual method of data migration can be a way to go. Alternatively, if there are dozens of products to migrate, with massive amounts of associated backend info and ongoing orders, you're better off going a different migration









Assisted migration is another version of manual transfer, only that, in this case, the job is outsourced to a third-party developer or team of migration experts. Since the process is carried out and controlled by a team of pro developers, you can expect to pay a significant amount of money (\$1,000+) to get the job done.





Automated migration of eCommerce data is conducted by specialized migration tools (like Cart2Cart) and, as a result, requires no technical skills whatsoever.







<u>Cart2Cart</u> - the first tool of its kind on the market. With 12+ years of migration experience, it has proven to be the most efficient and trusted method to switch eCommerce platforms. It analyzes all the source (current store) data entities (*products, customers, orders, reviews, images, etc.*) and then transfers them to the target (Wix) site without any human intervention in the process.



If you don't have time to handle the data migration on your own, Cart2Cart offers a comprehensive support system through its <u>Data Migration Service</u> <u>Packages</u>. It is an all-inclusive service that combines the technical support of experienced migration gurus with store data transfer. All you need to do is enter the access credentials of your current and new Wix stores, and the Cart2Cart migration specialists will do the rest.

There are <u>4 Migration Packages</u> available, each of which varies in price. Even the most expensive package in the bouquet will still cost less than you would pay a third-party agency.



If you don't have a solid technical background in web development or would rather focus on running your business instead of dealing with the migration hassle, Cart2Cart is exactly what you need. If you encounter any issues when going through the migration process, the <u>Cart2Cart support staff</u> will be more than happy to answer any migration-related questions you might have.



Launching stage

Launching stage



Connect your existing and new stores

Set up the automated database transfer by first configuring your current cart and then specifying the new Wix cart.

Current cart setup

Each platform has its own specifics, so depending on the type of integration you'll be asked to provide:

File-based integration (Volusion, Yahoo store, CSV, etc.):

• **Store URL** - *enter the domain URL of the store (e.g. https://mystore-url.com).*



API-based integration (Shopify, BigCommerce, Wix, etc.):

• **Store URL** - *enter the domain URL of the store (e.g., https://mystore-url.com).*



• API access – set up the access using the store admin and enter the required keys in the corresponding fields of the Migration Wizard.

Bridge-based integration (WooCoomerce, Magento, PrestaShop, Opencart):

- **Store URL** *enter the domain URL of the store (e.g. https://mystore-url.com).*
- Install Bridge download the bridge files and connect the stores. More info <u>here</u>.







15

New cart setup

When migrating to Wix, you'll be asked to provide:

To start the installation process, just activate the Add to Site button.



When activated, the access details are automatically filled in.







Launching stage

16

Entities & extra options selection step

Specify the store entities you want to transfer to the new Wix platform. Cart2Cart allows you to migrate every possible eCommerce data type and its accompanying attributes. Simply click on the *All Entities* checkbox, and the tool will migrate them.

Entities that can be migrated to Wix via Cart2Cart:





- Name, SKU, Full Description, Status.
- Price.
- Product Image, Additional Images.
- Quantity.
- Weight.
- Options(Name, Price).
- Product Variants(SKU, Weight, Quantity).



• Name.



- Order Status, Order Products(Final Price, Name, SKU, Option, Image), Product Price, Quantity, SubTotal Price, Discount Price, Total Price.
- Customer Name, Email, Billing Address(First Name, Last Name, Company, Address 1, Address 2, Country, State, City, Zip Code, Telephone).
- Shipping Address(First Name, Last Name, Company, Address 1, Address 2, Country, State, City, Zip Code, Telephone).





17



 Name, Status, Coupon Code, Coupon From Date, Coupon To Date, Discount Amount.

Cart2Cart offers a list of additional options that allow you to expand the migration possibilities. They make the process of data transfer flawless and the results accurate.

Before ordering the additional options, you should note that:

- Additional options are not obligatory and can be performed only upon your request.
- Additional options are not included in the migration cost and are also charged.





The most popular migration add-ons among store owners migrating to Wix include:



Clear current data on the Wix store before migration

Upon activation, the option deletes the data on your new Wix store in compliance with the entities selected for the automated migration. For example: if you're migrating *"Products"* and *"Taxes"* entities, this function will delete such entities on your new Wix store before starting the transfer.





The option is irreversible. It is recommended to back up your eCommerce data manually before enabling this action for your store. Simply export data to CSV files and save them on your PC.



Migrate short & full descriptions

This transfers both short and full descriptions into the same description field in the Wix store.







Launching stage



Map the corresponding fields

Connect the data fields from your current store to the respective data fields in the new Wix store. Doing this minimises the potential for errors and standardises your data, making it easier to understand it by correlating it with identities – for instance. When migrating to Wix, you can map the following:



If the Orders entity is selected.



Stores

If there is a Multistore entity in your Source or Target stores.







Launching stage





While it is possible to skip the Demo, we strongly recommend against it.

A Demo is simply a demonstration of the service in action aimed at showing users the basic functionality of the migration tool. You can set up the service, see how it works with a limited number of items, and make sure it is suitable for your needs. It is essentially a "minimised" trial version of the Full data migration.

Demo migration can be utilised an unlimited number of times until you're satisfied with the outcome (it's free).





The process takes 10 to 30 minutes and allows you to transfer up to 10 products, customers, orders, and other data related to them. Once you migrate the specified data, you will get an email notification with a link to your new cart.

If you want to preserve the store configurations integrated while in Demo mode, you can transfer them during the Full migration phase.



Don't close your browser window when the Demo migration is in progress. You can minimise your browser window if you need to work on something else while the Demo migration completes.





If the Demo has been completed, you'll see the following information displayed on your Migration Wizard:

Details about the transferred entities, with links to your current and new Wix stores.



Entity counts and additional options list.



Total migration price.



21

At this point, you can also choose the Migration Insurance plan. There are **<u>three types of Insurance</u>**, with different prices and different conditions for remigration. The "No *insurance*" option is also offered.

If you are happy with the outcome, you can proceed with the Full migration. If the Demo helped you detect some issues, contact the <u>Cart2Cart Support</u> <u>Team</u>, and we will help you fix them before starting the Full migration.



How to check Demo migration results

Once your free Demo migration is finalised, you will receive an email alert. To check the results on your new store, go back to the Migration Wizard and follow the listed URLs to see what they look like on Wix:

- On the front page of the shop (if the migrated entity is to be displayed there),
- In the categories that were moved, and
- In the search results by title.

When done, log in to the admin panel of the new Wix store and check out how your entities are displayed from the backend.

Once you're satisfied with the outcome, you can proceed with the Full migration. If the Demo flagged some issues, contact the <u>Cart2Cart Support</u> <u>Team</u> to get everything resolved before embarking on the Full migration.







Launch Full migration

Once you initiate the data migration transfer to Wix, you'll first need to fund your account balance and then finish the data migration to your new store. Keep in mind that you only pay for the data you transfer — you won't be charged any additional fees.

The Migration details section shows a variety of migration information. You can also choose the <u>Recent</u>, <u>Remigration</u>, or <u>Smart Update</u> services at this step by clicking the matching buttons. Note that the Smart Update option is available for partners only.







Testing stage



Perform a post-migration audit

Before your new Wix store goes live, you should test it thoroughly. Run multiple simulations, taking into account any issues that could arise. Make sure the domain name is active, and the navigational links are working as they should.

When done, check your store's front end by finding your products, customers, and orders in the various catalogues and checking that the search function works. Scrutinize your new Wix site for broken links and fix them by redirecting them appropriately or removing them entirely.



Mind your SEO

Once your eCommerce migration is complete, ensure that you evaluate your site's SEO indicators. There are a lot of tools that allow you to diagnose and resolve the website's technical SEO issues -<u>Screaming Frog</u> is just one of them. Here's what you need to do:



In case you move your store from one domain or subdomain to another, remember to tell Google about the change. Doing this requires that you create a 301 redirect from your old domain to your new one. Correct any issues that may arise during this step so that search engines can begin crawling your site. Here are detailed instructions on the right way to do it.







Check your XML sitemap

If the structure of the website has changed significantly during the migration, it is vital that you submit your <u>XML sitemap</u>. While most shopping cart platforms automatically generate XML sitemaps, ensure you re-submit it to Google Search Console and Bing Webmaster Tools. That way, you can get your newly migrated Wix store re-indexed. This usually takes anywhere from a few weeks to a few months.



3

Next, you need to check that search engines and prospective customers are directed to the right pages in your new Wix store. To do this, you'll need to test each redirect to ensure it is working as it should. The best time to run these tests would be after you launch so that you can identify error pages and clean them up right away. We recommend using a crawling tool to help you identify the 404 pages that may have been left out during the design phase.



Check if any of the content has been duplicated

This step involves checking your new Wix store for duplicate content such as header usage, title tags, image attributes, meta descriptions, etc.

Google cracks down on websites with duplicate content. The reason

for this is simple: its search engine bots end up taking more time crawling different versions of the same page, as opposed to crawling different pages on the online store. The best way to safeguard against duplicate content is through the use of canonical tags.

A canonical tag identifies the pages on your website displaying duplicate or what appears to be similar content on more than one URL. It then consolidates those URLs into a single "master" version, which is what the bots will see when they crawl your site. The result: Your rank on SERPs goes up, and Google won't penalize your site.









Analyze your metadata

Re-platforming your store to a new e-commerce provider gives you a unique opportunity to do a complete overhaul of your metadata. It allows you to optimize them for SEO by rewriting the page titles, product titles, and product descriptions.



Check the status of your links

Check your newly migrated internal links. Make sure they direct users to the respective pages on the new Wix store. Get rid of any broken ones you encounter.

You might also need to create new pages from scratch (such as the About Us page) and create a custom 404 redirect for the pages you no longer need. Remember, the 404 page should contain a link to your new site's main page, navigational aids such as drop-down menus and the site search function, and a link to your site map listing all your site's pages.



Countercheck your analytics tools

The next step involves double-checking that your Google Analytics, Google Tag Manager, and Facebook Pixel are working as they should. Start by installing the code on your new Wix store and then adjust the settings to match the previous ones you had on your old site. Doing this ensures that there are no gaps in reporting, so you can track your

new Wix store's performance using the same parameters you had in your old store.



Prepare email notifications

Once you've launched the new Wix store, we recommend that you notify your existing clients of the change. They need to know where to go to buy from you. Notify your customers that you've re-platformed and ask them to activate their accounts.







Expand the new Wix store

Thanks to the numerous apps, modules, extensions, and plugins provided by Wix, you can add any new functionality (or recreate previous ones) to the store to make it look and feel as desired.



Consider the store design

Since different shopping carts offer users different templates, migrating your store design might not be possible. However, you can

recreate their current design with the help of a developer or leverage the Cart2Cart Data Migration Service Packages.



Test your new store

To make sure your new Wix store is functioning correctly, make a test purchase to see if your site works. Go through the typical shopping procedure and then select your preferred shipping and payment options to check that everything is working properly. Repeat the process with different products in various categories just to be safe.





Monitoring stage

Monitoring stage

Now it's time to ensure that everything in your new store is in great working order. The monitoring stage of the eCommerce migration process involves tracking your Wix site's performance for at least two months post-launch. You might need to do it for longer if you have a larger site.

Below are some fundamental aspects you need to monitor and validate after executing a successful re-platforming process.



New vs old web traffic

First off, you need to analyze the benchmark data you collected from your previous store. Compare it against the new analytics data from your current Wix store and identify any discrepancies in organic traffic. If there's a spike, it means you're on the right track. However, if there's a dip, it might point to a deeper issue. Use this data to identify what could be causing it and why.

The specific corrective measures you take will depend on how widespread the issue is. Some questions to keep in mind include: *Is the decrease in organic traffic to your store isolated to one section or category? Is it limited to a few pages?* Is it affecting the entire site? The answers to these questions will help point you to where the

problem lies.



New vs old web crawling

Next, you need to establish whether search engine bots are crawling your store's URLs in its new location. You also need to check that the 301 redirects from your old site to your new Wix URL locations have been properly implemented and tested.

Some useful SEO crawlers you can use include *SEMrush*, *Sitebulb*, and *Deepcrawl*. These tools simulate the behaviour of search engine crawlers. You can use them to validate your store's URLs on the new platform.



Monitoring stage



New vs old web indexing

Next, you need to monitor your Wix store's new pages to see if a search engine has indexed them at their new location. You should also check whether the old ones are disappearing from SERPs.

The easiest and most convenient way to do this is through Google Search Console. That way, you can add the new and old store locations and monitor each of them on the Console as independent properties.



New vs old web rankings

Here's what you need to remember: any SERP rankings you lose from your old store should effectively be gained on your new Wix one. Monitor traffic and web rankings in the new and old locations for both mobile and desktop search engine results.

<u>Google Search Console</u> is the perfect resource to use to track your site's performance in your targeted countries. While it might take a while to gain your old store's rankings in its new location, be sure to check that your new pages are ranking for the right result type (*image, video, description, etc.*) and the relevant keywords, particularly against the competition.



Cart2Cart automated shopping cart migration

Bottom line

Bottom line

This Wix Migration Checklist covers all the critical points to keep in mind when migrating from your current shopping cart to the new Wix one. If any additional questions arise during the migration process, do not hesitate to contact us. We'll be more than happy to help.













Join us at our website



JOIN US

Charles and alles

Have a question? We're here to help

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